

EXHIBIT “C”

POS CaseTracker (PROD) - Case 2115131960 (Case Report)

Page 6 of 7

Date	Changed By	Field Changed	Old Value	New Value
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Communication:

Type:	Paper	Incoming/Outgoing:	Outgoing
Created By:	KNUEPPEL, DIANE	Created Date:	05/24/2005

Details:

Communication Notes

Note	Analyst	Date
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Communication:

Type:	Phone Call	Incoming/Outgoing:	Outgoing
Created By:	KNUEPPEL, DIANE	Created Date:	05/23/2005

Details:

Informed client that I am working on refunding the last draft that was done on the ISA.

Communication Notes

Note	Analyst	Date
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Communication:

Type:	Phone Call	Incoming/Outgoing:	Outgoing
Created By:	KNUEPPEL, DIANE	Created Date:	05/23/2005

Details:

Spoke with FR. Informed him of conversation with client. Let FR know that client wants refund of last payment and to let the policy lapse. FR said this was fine.

Communication Notes

Note	Analyst	Date
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Communication:

Type:	Phone Call	Incoming/Outgoing:	Outgoing
Created By:	KNUEPPEL, DIANE	Created Date:	05/23/2005